

BROOKLYN COLLEGE STUDENT EXPERIENCE SURVEY 2018

BROOKLYN COLLEGE OFFICE OF
INSTITUTIONAL RESEARCH AND DATA
ANALYSIS

SPRING 2018

Executive Summary

The 2018 Student Experience Survey was administered to half of undergraduates enrolled in a degree/certificate program (randomly selected) in Spring 2018 who were age 18 or older. 6,342 students were asked to complete a survey. 914, or 14.4%, responded. Below is a summary of findings.

- 25.4% of students reported studying or performing other academic activities for 11 or more hours each week.
- 23.2% of students reported providing care for other people for 11 or more hours each week
- The primary way students get to Brooklyn College is by Subway. 44% of respondents indicated that this is their primary mode of transportation.
- 53.2% of respondents indicated that they had a job that paid them while attending Brooklyn College.
- Of these students, 80.2% reported working 11 or more hours per week.
- 29.8% of students believed that working for pay negatively affected their academic performance.
- 12.3% indicated that they had participated in a paid internship while at Brooklyn College.
- 15.7% indicated that they had participated in an unpaid internship while at Brooklyn College.
- 39.9% of students indicated that they were not able to register for a course that they wanted. The most common type of course they were unable to register for was one required for their major (61.3% of those who could not get the course they wanted identified this as the type of course).
- 70.0% of students reported that they were satisfied with their overall academic experience at Brooklyn College.
- 51.8% of students reported that they were satisfied with their overall social experience at Brooklyn College.
- 57.1% of students reported that they were satisfied with the value of their college education for the price they were paying.
- 63.5% of students reported that they would choose Brooklyn College again if they were to start again.



CUNY STUDENT EXPERIENCE SURVEY 2018

Brooklyn College Degree-Seeking Undergraduates, Spring 2018

Over the last week (7 full days), about how many hours did you spend...
Attending classes and labs

Value	Count	%
0 hrs	6	0.7%
1-5 hrs	159	17.4%
6-10 hrs	328	36.0%
11-20 hrs	361	39.6%
Over 20 hrs	58	6.4%
Total	912	100.0%

Over the last week (7 full days), about how many hours did you spend...
Studying or performing other academic activities (assignments, research, etc.)

Value	Count	%
0 hrs	6	0.7%
1-5 hrs	337	37.0%
6-10 hrs	336	36.9%
11-20 hrs	157	17.2%
Over 20 hrs	75	8.2%
Total	911	100.0%

Over the last week (7 full days), about how many hours did you spend...
Participating in on-campus activities (student government, clubs, athletics, events, programs, etc.)

Value	Count	%
0 hrs	525	57.5%
1-5 hrs	303	33.2%
6-10 hrs	52	5.7%
11-20 hrs	23	2.5%
Over 20 hrs	10	1.1%
Total	913	100.0%

Over the last week (7 full days), about how many hours did you spend...
Providing care for other people (parents, children, spouse, etc.)

Value	Count	%
0 hrs	243	26.8%
1-5 hrs	300	33.0%
6-10 hrs	154	17.0%
11-20 hrs	81	8.9%
Over 20 hrs	130	14.3%
Total	908	100.0%

Over the last week (7 full days), about how many hours did you spend...
Traveling to and from school

Value	Count	%
0 hrs	37	4.1%
1-5 hrs	568	62.3%
6-10 hrs	213	23.4%
11-20 hrs	66	7.2%
Over 20 hrs	28	3.1%
Total	912	100.0%

This semester, do you have a job that pays you for your work?

Value	Count	%
No	426	46.8%
Yes	485	53.2%
Total	911	100.0%

Which of the following describes why you are not working for pay?

Select all that apply

Value	Count	%
I want to work, but could not find a job.	161	37.8%
I want to devote more time to my school work.	230	54.0%
I do not need the money from a job.	23	5.4%
Other	51	12.0%
Total	426	100.0%

If I cannot find a job soon, I may not be able to afford to continue going to college.

Value	Count	%
Definitely not true	65	15.4%
Not true	153	36.3%
Not sure	135	32.0%
True	47	11.1%
Definitely true	22	5.2%
Total	422	100.0%

Over the last week (7 full days), about how many hours did you spend working at a job that pays you for your work (total for all paying jobs)?

Value	Count	%
1-10 hours	96	19.8%
11-20 hours	155	32.0%
21-34 hours	131	27.0%
35 or more hours	103	21.2%
Total	485	100.0%

Which of the following describe(s) why you are working for pay this semester?

Select all that apply

Value	Count	%
To pay for tuition/fees	252	52.0%
To pay for living expenses	357	73.6%
To pay for social activities	186	38.4%
To explore career path	191	39.4%
Other	34	7.0%
Total	485	100.0%

Which of the following best describes how working for pay affected your academic performance?

Value	Count	%
Very positively	35	7.2%
Positively	108	22.2%
Neither Positively nor Negatively	198	40.7%
Negatively	122	25.1%
Very negatively	23	4.7%
Total	486	100.0%

Based on your experiences at your current college, please indicate your level of agreement with each of the following statements about course offerings

I would like my college to offer courses with fewer students.

Value	Count	%
Strongly Agree	114	16.1%
Agree	177	25.0%
Neutral	322	45.5%
Disagree	72	10.2%
Strongly Disagree	17	2.4%
Not Applicable	6	0.8%
Total	708	100.0%



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Brooklyn College Degree-Seeking Undergraduates, Spring 2018

Based on your experiences at your current college, please indicate your level of agreement with each of the following statements about course offerings

I would like my college to offer more fully online courses (instruction completely online with no classroom meetings).

Value	Count	%
Strongly agree	247	27.1%
Agree	193	21.1%
Neutral	271	29.7%
Disagree	140	15.3%
Strongly disagree	41	4.5%
Not applicable	21	2.3%
Total	913	100.0%

Based on your experiences at your current college, please indicate your level of agreement with each of the following statements about course offerings

I would like my college to offer more hybrid courses (with a mix of classroom meetings and online instruction/discussion).

Value	Count	%
Strongly agree	210	23.0%
Agree	304	33.3%
Neutral	244	26.8%
Disagree	111	12.2%
Strongly disagree	36	3.9%
Not applicable	7	0.8%
Total	912	100.0%

Based on your experiences at your current college, please indicate your level of agreement with each of the following statements about course offerings

I would like my college to offer more courses in the evening.

Value	Count	%
Strongly agree	187	20.5%
Agree	188	20.7%
Neutral	322	35.4%
Disagree	139	15.3%
Strongly disagree	51	5.6%
Not applicable	23	2.5%
Total	910	100.0%



CUNY STUDENT EXPERIENCE SURVEY 2018

Brooklyn College Degree-Seeking Undergraduates, Spring 2018

Based on your experiences at your current college, please indicate your level of agreement with each of the following statements about course offerings

I would like my college to offer more courses on the weekend.

Value	Count	%
Strongly agree	143	15.7%
Agree	136	15.0%
Neutral	372	40.9%
Disagree	139	15.3%
Strongly disagree	64	7.0%
Not applicable	55	6.1%
Total	909	100.0%

Based on your experiences at your current college, please indicate your level of agreement with each of the following statements about course offerings

My college provides adequate advisement in choosing a major.

Value	Count	%
Strongly agree	165	18.1%
Agree	348	38.2%
Neutral	223	24.5%
Disagree	122	13.4%
Strongly disagree	47	5.2%
Not applicable	7	0.8%
Total	912	100.0%

Based on your experiences at your current college, please indicate your level of agreement with each of the following statements about course offerings

My college clearly communicates requirements for the degree I am pursuing.

Value	Count	%
Strongly agree	187	20.5%
Agree	365	40.0%
Neutral	179	19.6%
Disagree	125	13.7%
Strongly disagree	51	5.6%
Not applicable	5	0.5%
Total	912	100.0%



CUNY STUDENT EXPERIENCE SURVEY 2018

Brooklyn College Degree-Seeking Undergraduates, Spring 2018

Based on your experiences at your current college, please indicate your level of agreement with each of the following statements about course offerings
My college encourages me to participate in internships, community service, study abroad and other opportunities.

Value	Count	%
Strongly agree	243	26.7%
Agree	359	39.5%
Neutral	205	22.6%
Disagree	73	8.0%
Strongly disagree	24	2.6%
Not applicable	5	0.6%
Total	909	100.0%

Based on your experiences at your current college, please indicate your level of agreement with each of the following statements about course offerings
My college provides adequate information in choosing a career.

Value	Count	%
Strongly agree	137	15.1%
Agree	293	32.2%
Neutral	289	31.8%
Disagree	115	12.7%
Strongly disagree	62	6.8%
Not applicable	13	1.4%
Total	909	100.0%

This semester, were you able to register for every course...

Value	Count	%
Yes	549	60.1%
No	364	39.9%
Total	913	100.0%

I could not register for...?

Select all that apply

Value	Count	%
a course that would have satisfied a "General Education" (distribution	75	20.6%
a course required to enter my major.	58	15.9%
a course required for my major itself.	223	61.3%
a course required to graduate.	72	19.8%
an elective course (neither a "General Education" nor major requirem	58	15.9%
Total	364	100.0%

Thinking of one course you could not register for this semester, which of the following best describes the reason you were not able to register for that course?

Value	Count	%
The course was not offered at all this semester.	35	9.6%
The course was offered, but no seats were available when I tried to re	193	53.0%
Seats were available, but not when I was able to take the class.	55	15.1%
Seats were available, but not when I wanted to take the class.	17	4.7%
I could not get the necessary permission to take the class.	44	12.1%
Other	20	5.5%
Total	364	100.0%

I want to take a course at another CUNY college.

Value	Count	%
Yes	414	45.3%
No	500	54.7%
Total	914	100.0%

I have taken a course at another CUNY college using the ePermit system.

Value	Count	%
Yes	54	5.9%
No	859	94.1%
Total	913	100.0%

What did you think about the process?

Value	Count	%
I found the process for registering for the course to be reasonably simple and straight-forward.	33	62.3%
I did not find the process to be reasonably simple and straight-forward.	20	37.7%
Total	53	100.0%

Why haven't you taken a course at another CUNY college using the ePermit system?

Check all that apply...

Value	Count	%
I did not know I could take a course at another CUNY college.	98	26.7%
I have not heard of the ePermit system.	69	18.8%
I did not know who to talk to at my college for help.	143	39.0%
I tried to take a course using the ePermit system but was not allowed.	54	14.7%
Other	76	20.7%
Total	367	100.0%

Before you started studying at your current college, had you ever attended another college?

Value	Count	%
Yes, I transferred from another college.	522	57.1%
No, I am a first-time college student.	392	42.9%
Total	914	100.0%

Did you earn a degree before transferring?

Value	Count	%
Yes	299	57.4%
No	222	42.6%
Total	521	100.0%

What type of college did you transfer from?

Value	Count	%
a CUNY community college (any CUNY two year college)	290	55.4%
a CUNY senior college (any CUNY four year college)	107	20.5%
a non-CUNY community college	31	5.9%
a non-CUNY senior college	95	18.2%
Total	523	100.0%

What was your main reason for transferring to your current college?

Value	Count	%
offers a degree or major that my former college did not.	209	40.0%
has a better academic reputation.	101	19.3%
offers courses that are easier to get into.	10	1.9%
is more conveniently-located to home or work.	82	15.7%
is more affordable than my former college.	46	8.8%
Other	74	14.2%
Total	522	100.0%

How many years in total do you expect it will take to complete your current degree?

Value	Count	%
2 years	302	33.3%
3 years	121	13.3%
4 years	319	35.2%
5 years	115	12.7%
6 years	36	4.0%
7 or more years	14	1.5%
Total	907	100.0%



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How many credits do you plan to take per semester?

Value	Count	%
fewer than 12	127	13.9%
12 to 14	345	37.8%
15 or more	440	48.2%
Total	912	100.0%

Usually, 15 credits per semester are required for on-time graduation. Why did you not enroll in another course (for a total of 15 or more credits)?

Check all that apply...

Value	Count	%
Course needed was not offered.	31	9.0%
Course was not offered when I could take it.	62	18.0%
Course needed did not have enough space.	42	12.2%
An additional course would have been too much work.	132	38.3%
I could not afford an additional course.	56	16.2%
I do not have time for another course due to work and/or family oblig	135	39.1%
Other	41	11.9%
Total	345	100.0%

Which, if any, of the following academic and personal support services have you used this semester?

Select all that apply

Value	Count	%
Paid internship	100	12.3%
Unpaid internship	128	15.7%
Cooperative education	10	1.2%
Service learning/community service	72	8.8%
Clinical preparation/practicum	14	1.7%
Research/field study	131	16.1%
Campus or university-based work and/or leadership	110	13.5%
Civic engagement	42	5.2%
Study abroad	25	3.1%
I have not participated in any of these.	483	59.3%
Total	814	100.0%



CUNY STUDENT EXPERIENCE SURVEY 2018

Brooklyn College Degree-Seeking Undergraduates, Spring 2018

While at CUNY, have you participated in any of the following types of activities?

Select all that apply

Value	Count	%
Faculty Advisement	516	57.8%
Academic Advisement (non-faculty)	510	57.1%
Tutoring Services	280	31.4%
Computer labs	566	63.4%
Library	821	91.9%
Bookstore	305	34.2%
Career Planning and Placement	185	20.7%
Health Services Center	149	16.7%
Personal Counseling Service Center	126	14.1%
Total	893	100.0%

The staff was knowledgeable and helpful...

Faculty Advisement

Value	Count	%
Strongly agree	187	36.6%
Agree	206	40.3%
Neutral	96	18.8%
Disagree	13	2.5%
Strongly disagree	9	1.8%
Total	511	100.0%

The staff was knowledgeable and helpful...

Academic advisement (non-faculty)

Value	Count	%
Strongly agree	183	36.0%
Agree	208	40.9%
Neutral	81	15.9%
Disagree	25	4.9%
Strongly disagree	12	2.4%
Total	509	100.0%



CUNY STUDENT EXPERIENCE SURVEY 2018

Brooklyn College Degree-Seeking Undergraduates, Spring 2018

The staff was knowledgeable and helpful...

Tutoring services

Value	Count	%
Strongly agree	94	33.7%
Agree	118	42.3%
Neutral	51	18.3%
Disagree	9	3.2%
Strongly disagree	7	2.5%
Total	279	100.0%

The staff was knowledgeable and helpful...

Computer labs

Value	Count	%
Strongly agree	201	36.1%
Agree	241	43.3%
Neutral	99	17.8%
Disagree	9	1.6%
Strongly disagree	7	1.3%
Total	557	100.0%

The staff was knowledgeable and helpful...

Library

Value	Count	%
Strongly agree	322	39.7%
Agree	349	43.0%
Neutral	122	15.0%
Disagree	10	1.2%
Strongly disagree	8	1.0%
Total	811	100.0%

The staff was knowledgeable and helpful...

Bookstore

Value	Count	%
Strongly agree	82	27.4%
Agree	114	38.1%
Neutral	87	29.1%
Disagree	11	3.7%
Strongly disagree	5	1.7%
Total	299	100.0%

The staff was knowledgeable and helpful...
Career Planning and Placement

Value	Count	%
Strongly agree	62	33.7%
Agree	81	44.0%
Neutral	30	16.3%
Disagree	10	5.4%
Strongly disagree	1	0.5%
Total	184	100.0%

The staff was knowledgeable and helpful...
Health Services Center

Value	Count	%
Strongly agree	59	40.7%
Agree	57	39.3%
Neutral	22	15.2%
Disagree	3	2.1%
Strongly disagree	4	2.8%
Total	145	100.0%

The staff was knowledgeable and helpful...
Personal Counseling Services Center

Value	Count	%
Strongly agree	55	44.4%
Agree	41	33.1%
Neutral	24	19.4%
Disagree	3	2.4%
Strongly disagree	1	0.8%
Total	124	100.0%

There were adequate resources available to help me...
Faculty Advisement

Value	Count	%
Strongly agree	106	20.7%
Agree	30	5.8%
Neutral	133	25.9%
Disagree	189	36.8%
Strongly disagree	55	10.7%
Total	513	100.0%



CUNY STUDENT EXPERIENCE SURVEY 2018

Brooklyn College Degree-Seeking Undergraduates, Spring 2018

There were adequate resources available to help me...

Academic advisement (non-faculty)

Value	Count	%
Strongly agree	105	20.8%
Agree	37	7.3%
Neutral	118	23.3%
Disagree	191	37.7%
Strongly disagree	55	10.9%
Total	506	100.0%

The staff was knowledgeable and helpful...

Tutoring services

Value	Count	%
Strongly agree	53	19.2%
Agree	23	8.3%
Neutral	58	21.0%
Disagree	100	36.2%
Strongly disagree	42	15.2%
Total	276	100.0%

There were adequate resources available to help me...

Computer labs

Value	Count	%
Strongly agree	102	18.2%
Agree	20	3.6%
Neutral	104	18.5%
Disagree	235	41.9%
Strongly disagree	100	17.8%
Total	561	100.0%

There were adequate resources available to help me...

Library

Value	Count	%
Strongly agree	143	17.6%
Agree	19	2.3%
Neutral	142	17.5%
Disagree	332	40.9%
Strongly disagree	176	21.7%
Total	812	100.0%



CUNY STUDENT EXPERIENCE SURVEY 2018

Brooklyn College Degree-Seeking Undergraduates, Spring 2018

There were adequate resources available to help me...

Bookstore

Value	Count	%
Strongly agree	51	16.9%
Agree	21	7.0%
Neutral	83	27.6%
Disagree	104	34.6%
Strongly disagree	42	14.0%
Total	301	100.0%

There were adequate resources available to help me...

Career Planning and Placement

Value	Count	%
Strongly agree	37	20.8%
Agree	13	7.3%
Neutral	46	25.8%
Disagree	58	32.6%
Strongly disagree	24	13.5%
Total	178	100.0%

There were adequate resources available to help me...

Health Services Center

Value	Count	%
Strongly agree	35	24.3%
Agree	1	0.7%
Neutral	22	15.3%
Disagree	59	41.0%
Strongly disagree	27	18.8%
Total	144	100.0%

There were adequate resources available to help me...

Personal Counseling Services Center

Value	Count	%
Strongly agree	28	22.4%
Agree	3	2.4%
Neutral	32	25.6%
Disagree	44	35.2%
Strongly disagree	18	14.4%
Total	125	100.0%



CUNY STUDENT EXPERIENCE SURVEY 2018

Brooklyn College Degree-Seeking Undergraduates, Spring 2018

I am satisfied with the services I received...

Faculty Advisement

Value	Count	%
Strongly agree	162	31.6%
Agree	201	39.2%
Neutral	118	23.0%
Disagree	20	3.9%
Strongly disagree	12	2.3%
Total	513	100.0%

I am satisfied with the services I received...

Academic advisement (non-faculty)

Value	Count	%
Strongly agree	155	30.7%
Agree	208	41.2%
Neutral	96	19.0%
Disagree	29	5.7%
Strongly disagree	17	3.4%
Total	505	100.0%

I am satisfied with the services I received...

Tutoring services

Value	Count	%
Strongly agree	89	32.0%
Agree	110	39.6%
Neutral	50	18.0%
Disagree	18	6.5%
Strongly disagree	11	4.0%
Total	278	100.0%

I am satisfied with the services I received...

Computer labs

Value	Count	%
Strongly agree	196	35.2%
Agree	239	42.9%
Neutral	98	17.6%
Disagree	17	3.1%
Strongly disagree	7	1.3%
Total	557	100.0%



CUNY STUDENT EXPERIENCE SURVEY 2018

Brooklyn College Degree-Seeking Undergraduates, Spring 2018

I am satisfied with the services I received...

Library

Value	Count	%
Strongly agree	320	39.4%
Agree	328	40.4%
Neutral	138	17.0%
Disagree	12	1.5%
Strongly disagree	14	1.7%
Total	812	100.0%

I am satisfied with the services I received...

Bookstore

Value	Count	%
Strongly agree	84	27.9%
Agree	117	38.9%
Neutral	74	24.6%
Disagree	13	4.3%
Strongly disagree	13	4.3%
Total	301	100.0%

I am satisfied with the services I received...

Career Planning and Placement

Value	Count	%
Strongly agree	58	32.4%
Agree	72	40.2%
Neutral	42	23.5%
Disagree	5	2.8%
Strongly disagree	2	1.1%
Total	179	100.0%

I am satisfied with the services I received...

Health Services Center

Value	Count	%
Strongly agree	59	41.0%
Agree	62	43.1%
Neutral	16	11.1%
Disagree	1	0.7%
Strongly disagree	6	4.2%
Total	144	100.0%



CUNY STUDENT EXPERIENCE SURVEY 2018

Brooklyn College Degree-Seeking Undergraduates, Spring 2018

I am satisfied with the services I received...

Personal Counseling Services Center

Value	Count	%
Strongly agree	43	35.5%
Agree	45	37.2%
Neutral	27	22.3%
Disagree	2	1.7%
Strongly disagree	4	3.3%
Total	121	100.0%

Which, if any, of the following campus facilities have you used this semester?

Select all that apply

Value	Count	%
Classrooms	896	98.5%
Athletic Facilities	206	22.6%
Cafeteria	601	66.0%
Restrooms	869	95.5%
Total	910	100.0%

The facilities were well maintained.

Classrooms

Value	Count	%
Strongly agree	138	15.4%
Agree	383	42.8%
Neutral	198	22.1%
Disagree	134	15.0%
Strongly disagree	41	4.6%
Total	894	100.0%

The facilities were well maintained.

Athletic Facilities

Value	Count	%
Strongly agree	55	26.8%
Agree	102	49.8%
Neutral	28	13.7%
Disagree	14	6.8%
Strongly disagree	6	2.9%
Total	205	100.0%



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The facilities were well maintained.

Cafeteria

Value	Count	%
Strongly agree	91	15.2%
Agree	255	42.6%
Neutral	158	26.4%
Disagree	76	12.7%
Strongly disagree	18	3.0%
Total	598	100.0%

The facilities were well maintained.

Restrooms

Value	Count	%
Strongly agree	64	7.4%
Agree	142	16.5%
Neutral	179	20.7%
Disagree	215	24.9%
Strongly disagree	263	30.5%
Total	863	100.0%

The facility space was sufficient to meet my needs.

Classrooms

Value	Count	%
Strongly agree	153	17.1%
Agree	408	45.7%
Neutral	180	20.2%
Disagree	112	12.5%
Strongly disagree	40	4.5%
Total	893	100.0%

The facility space was sufficient to meet my needs.

Athletic Facilities

Value	Count	%
Strongly agree	53	26.1%
Agree	90	44.3%
Neutral	38	18.7%
Disagree	14	6.9%
Strongly disagree	8	3.9%
Total	203	100.0%



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The facility space was sufficient to meet my needs.

Cafeteria

Value	Count	%
Strongly agree	96	16.1%
Agree	271	45.3%
Neutral	139	23.2%
Disagree	61	10.2%
Strongly disagree	31	5.2%
Total	598	100.0%

The facility space was sufficient to meet my needs.

Restrooms

Value	Count	%
Strongly agree	103	11.9%
Agree	289	33.4%
Neutral	176	20.3%
Disagree	145	16.7%
Strongly disagree	153	17.7%
Total	866	100.0%

Please indicate your level of satisfaction with each of the following aspects of your college education.

Overall academic experience

Value	Count	%
Very satisfied	167	18.4%
Satisfied	470	51.6%
Neutral	176	19.3%
Dissatisfied	80	8.8%
Very dissatisfied	17	1.9%
Total	910	100.0%

Please indicate your level of satisfaction with each of the following aspects of your college education.

Overall social experience

Value	Count	%
Very satisfied	118	13.0%
Satisfied	352	38.8%
Neutral	286	31.5%
Dissatisfied	111	12.2%
Very dissatisfied	40	4.4%
Total	907	100.0%



CUNY STUDENT EXPERIENCE SURVEY 2018

Brooklyn College Degree-Seeking Undergraduates, Spring 2018

Please indicate your level of satisfaction with each of the following aspects of your college education.
Value of your education for the price you are paying

Value	Count	%
Very satisfied	194	21.4%
Satisfied	323	35.7%
Neutral	239	26.4%
Dissatisfied	105	11.6%
Very dissatisfied	45	5.0%
Total	906	100.0%

If you could start over, would you choose to attend your current college?

Value	Count	%
Definitely yes	250	27.5%
Probably yes	328	36.0%
Not sure	167	18.4%
Probably not	99	10.9%
Definitely not	66	7.3%
Total	910	100.0%

What is the primary way you get to and from campus? (Select one)

Value	Count	%
Subway	405	57.0%
Bus	316	44.4%
Driving/car pool	85	12.0%
Bicycle	22	3.1%
Walking	61	8.6%
Railroad (LIRR/Metro-North/NJ Transit)	18	2.5%
Ferry	2	0.3%
Total	711	100.0%

Do you have children that you are financially supporting?

Value	Count	%
Yes	85	9.4%
No	824	90.6%
Total	909	100.0%

Are any children under 5 years old?

Value	Count	%
Yes	38	45.2%
No	46	54.8%
Total	84	100.0%

Do you use on-campus childcare services?

Value	Count	%
Yes	3	7.9%
No	35	92.1%
Total	38	100.0%

Do you have a diagnosed physical, sensory, neurodevelopmental, mental health, or other type of disability?

Value	Count	%
Yes	87	10.4%
No	746	89.6%
Total	833	100.0%

Have you registered with the Office of Accessibility Services on your campus?

Value	Count	%
Yes	28	32.2%
No	59	67.8%
Total	87	100.0%

I am satisfied with the services I received from the Office of Accessibility Services.

Value	Count	%
Very satisfied	6	22.2%
Satisfied	11	40.7%
Neither Satisfied Nor Dissatisfied	7	25.9%
Dissatisfied	2	7.4%
Very dissatisfied	1	3.7%
Total	27	100.0%

Are you on a student Visa?

Value	Count	%
Yes	23	2.6%
No	859	97.4%
Total	882	100.0%

Have you used any on-campus services for international students?

Value	Count	%
Yes	10	43.5%
No	13	56.5%
Total	23	100.0%

I am satisfied with the services I received from my campus's services for international students.

Value	Count	%
Very satisfied	3	30.0%
Satisfied	6	60.0%
Neither Satisfied Nor Unsatisfied	1	10.0%
Dissatisfied	0	0.0%
Very dissatisfied	0	0.0%
Total	10	100.0%

Are you a military veteran or family member of a veteran?

Value	Count	%
Yes	42	4.7%
No	852	95.3%
Total	894	100.0%

Have you used any on-campus services for veterans?

Value	Count	%
Yes	8	19.0%
No	34	81.0%
Total	42	100.0%

I am satisfied with the services I received from my campus's services for veteran students.

Value	Count	%
Very satisfied	5	55.6%
Satisfied	2	22.2%
Neither Satisfied Nor Dissatisfied	1	11.1%
Dissatisfied	1	11.1%
Very dissatisfied	0	0.0%
Total	9	100.0%

Do you currently have a regular and adequate place to sleep?

Value	Count	%
Yes	874	96.0%
No	36	4.0%
Total	910	100.0%

In the past 12 months, how often were you worried about having enough money to pay your housing costs, such as your rent or mortgage?

Value	Count	%
Never	284	31.1%
Rarely	162	17.7%
Sometimes	254	27.8%
Usually	110	12.0%
Always	103	11.3%
Total	913	100.0%

Is there a food pantry on your campus?

Value	Count	%
Yes	242	26.6%
No	85	14.6%
Not Sure	583	64.1%
Total	910	100.0%

Have you ever used the campus food pantry?

Value	Count	%
Yes	63	26.0%
No	179	74.0%
Total	242	100.0%

Would you use the food pantry if your college had one?

Value	Count	%
Yes	229	34.2%
No	194	78.9%
Not Sure	246	36.8%
Total	669	100.0%

In the past 12 months, how often were you worried about having enough food?

Value	Count	%
Never	454	49.8%
Rarely	204	22.4%
Sometimes	182	20.0%
Usually	35	3.8%
Always	37	4.1%
Total	912	100.0%

What is the highest level of education completed by your parent/guardian with the most education? (Select one.)

Value	Count	%
Post-graduate or professional degree (e.g., master's, doctorate)	150	16.5%
College degree (associate or bachelor's)	257	28.2%
Some college but no degree	112	153.4%
High school diploma or GED	224	24.6%
8th grade or less	94	10.3%
Not sure	73	8.0%
Total	910	100.0%

What is your current marital status? (Select one.)

Value	Count	%
Single (never married, divorced, separated, widowed)	803	88.4%
Married/Domestic Partner	105	11.6%
Total	908	100.0%

How many people live in your household, including you?(Select one.)

Value	Count	%
1	64	7.1%
2	134	14.8%
3	187	20.6%
4	217	23.9%
5	152	16.8%
6	88	9.7%
7	30	3.3%
8 or More	35	3.9%
Total	907	100.0%



CUNY STUDENT EXPERIENCE SURVEY 2018

Brooklyn College Degree-Seeking Undergraduates, Spring 2018

What is your best estimate of the total income in your household last year? Consider income from all sources before taxes. (Select one.)

Value	Count	%
Less than \$10,000	130	14.6%
\$10,000 to \$14,999	82	9.2%
\$15,000 to \$19,999	54	6.1%
\$20,000 to \$24,999	100	11.2%
\$25,000 to \$29,999	66	7.4%
\$30,000 to \$34,999	51	5.7%
\$35,000 to \$39,999	59	6.6%
\$40,000 to \$49,999	70	7.8%
\$50,000 to \$59,999	62	7.0%
\$60,000 to \$69,999	45	5.0%
\$70,000 to \$79,999	43	4.8%
\$80,000 to \$89,999	36	4.0%
\$90,000 to \$99,999	20	2.2%
\$100,000 or higher	74	8.3%
Total	892	100.0%

2018 Confidential Student Experience Survey

Welcome to the Student Experience Survey!

Thank you for taking the time to help improve your college. This survey is being administered by the Office of Institutional Research on behalf of all CUNY campuses. From your response we hope to gather information that will allow us to better serve the needs of students. Your response helps to ensure that the survey results represent the experience of students like yourself.

By completing and submitting this survey, you will automatically be entered for a chance to win an Unlimited Weekly MetroCard at your college. Winners will be contacted via their preferred email address at the end of April.

Participation is voluntary. Your identity and individual responses will be kept secret.

If you have any questions or technical difficulties while completing the survey please email us at: CUNYSurvey2@cuny.edu.

Sincerely,
Colin Chellman
Dean of Institutional and Policy Research

Over a typical week (7 full days), about how many hours do you spend doing each of the following?

	0 hrs	1-5 hrs	6-10 hrs	11-20 hrs	Over 20 hrs
Attending classes and labs	☐	☐	☐	☐	☐
Studying or doing other academic activities (assignments, research, etc.)	☐	☐	☐	☐	☐
Participating in on-campus activities (student government, clubs, athletics, events, programs, etc.)	☐	☐	☐	☐	☐
Providing care for other people (parents, children, spouse, etc.)	☐	☐	☐	☐	☐
Traveling to and from school	☐	☐	☐	☐	☐

This semester, do you have a job that pays you for your work?

- ☐ No
☐ Yes

Which of the following describe(s) why you are not working for pay? (Select all that apply.)

- ☐ I want to work, but could not find a job.
- ☐ I want to spend more time on my school work.
- ☐ I do not need the money from a job.
- ☐ Other

Please specify:

If I cannot find a job soon, I may not be able to afford to continue going to college.

- ☐ Definitely not true
- ☐ Not true
- ☐ Not sure
- ☐ True
- ☐ Definitely true

Over a typical week (7 full days), about how many hours do you spend working at a job that pays you for your work (total for all paying jobs)?

- ☐ 1-10 hours
- ☐ 11-20 hours
- ☐ 21-34 hours
- ☐ 35 or more hours

Which of the following describe(s) why you are working for pay this semester? (Select all that apply.)

- ☐ To pay for tuition/fees
- ☐ To pay for living expenses
- ☐ To pay for social activities
- ☐ To gain experience
- ☐ Other

Please specify:

Which of the following best describes how working for pay affects your academic performance?

- ☐ Very positively
- ☐ Positively
- ☐ Neither Positively nor Negatively
- ☐ Negatively
- ☐ Very negatively

Based on your experiences at your current college, please indicate your level of agreement with each of the following statements. (Select one answer for each statement.)

	Strongly agree	Agree	Neutral	Disagree	Strongly disagree	Not applicable
I would like my college to offer classes with fewer students.	☐	☐	☐	☐	☐	☐
I would like my college to offer more fully online courses (instruction completely online with no classroom meetings).	☐	☐	☐	☐	☐	☐
I would like my college to offer more hybrid courses (with a mix of classroom meetings and online instruction/discussion).	☐	☐	☐	☐	☐	☐
I would like my college to offer more courses in the evening (after 5:00 pm).	☐	☐	☐	☐	☐	☐
I would like my college to offer more courses on the weekend.	☐	☐	☐	☐	☐	☐

	Strongly agree	Agree	Neutral	Disagree	Strongly disagree	Not applicable
My college provides adequate information in choosing a major.	☐	☐	☐	☐	☐	☐
My college clearly communicates the requirements for the degree I am pursuing.	☐	☐	☐	☐	☐	☐
My college encourages me to participate in internships, community service, study abroad and other opportunities.	☐	☐	☐	☐	☐	☐
My college provides adequate information in choosing a career.	☐	☐	☐	☐	☐	☐

This semester, were you able to register for every course you wanted to take?

- ☐ Yes
☐ No

I could not register for ... (Select all that apply.)

- ☐ A General Education course
☐ A course required to enter my major
☐ A course required for my major
☐ Course required to graduate
☐ An elective course (neither a General Education nor major requirement)

Thinking of one course you could not register for this semester, which of the following best describes the reason you were not able to register for that course? (Select one.)

- ☐ The course was not offered at all this semester.
- ☐ The course was offered, but no seats were available when I tried to register.
- ☐ Seats were available, but not when I was able to take the class.
- ☐ Seats were available, but not when I wanted to take the class.
- ☐ I could not get the necessary permission to take the class.
- ☐ Other

Please specify:

Have you ever wanted to take a course at another CUNY college?

- ☐ Yes
- ☐ No

Have you ever taken a course at another CUNY college using the ePermit system?

- ☐ Yes
- ☐ No

What did you think about the process? (Select one.)

- ☐ I found the process for registering for the course to be reasonably simple and straight-forward.
- ☐ I did not find the process to be reasonably simple and straight-forward.

Why not? (Select all that apply.)

- ☐ I did not know I could take a course at another CUNY college.
- ☐ I have not heard of the ePermit system.
- ☐ I did not know who to talk to at my college for help.
- ☐ I tried to take a course using the ePermit system but was not allowed.
- ☐ Other

Please specify:

Before you started studying at your current college, had you ever attended another college?

- ☐ Yes, I attended another college.
- ☐ No, I am a first-time college student.

Did you earn a degree before attending your current college?

- ☐ Yes
- ☐ No

What type of college did you transfer from?

- ☐ A CUNY community college (any CUNY two year college)
- ☐ A CUNY senior college (any CUNY four year college)
- ☐ A non-CUNY community college
- ☐ A non-CUNY senior college

What was your main reason for transferring to your current college? (Select the most important reason.)

My current college...

- ☐ offers a degree or major that my former college did not.
- ☐ has a better academic reputation.
- ☐ offers courses that are easier to get into.
- ☐ is more conveniently-located to home or work.
- ☐ is more affordable than my former college.
- ☐ Other

Please specify:

How many years in total do you expect it will take to complete your current degree?

- ☐ 2yr
- ☐ 3yr
- ☐ 4yr
- ☐ 5yr
- ☐ 6yr
- ☐ 7+

How many credits do you plan to take per semester?

- ☐ fewer than 12
- ☐ 12-14
- ☐ 15 or more

Usually, 15 credits per semester are required for on-time graduation. Why did you not enroll in another course (for a total of 15 or more credits)? (Select all that apply.)

- ☐ Course needed was not offered.
- ☐ Course was not offered when I could take it.
- ☐ Course needed did not have enough space.
- ☐ An additional course would have been too much work.
- ☐ I could not afford an additional course.
- ☐ I do not have time for another course due to work and/or family obligations.
- ☐ Other

Please specify:

While at CUNY, have you participated in any of following types of activities? (Check all that apply.) (For additional information, please activate [Info Box](#) below.)

- | | |
|---|--|
| ☐ Paid internship | ☐ Research/field study |
| ☐ Unpaid internship | ☐ Campus or university-based work and/or leadership |
| ☐ Cooperative education | ☐ Civic engagement |
| ☐ Service learning/community service | ☐ Study abroad |
| ☐ Clinical preparation/practicum | ☐ I have not participated in any of these. |

I have not participated in any of the above because... (Check all that apply.)

- ☐ I did not receive information about opportunities.
- ☐ I was not interested in any of the opportunities offered.
- ☐ I did not have time to participate.
- ☐ Other

Please specify:

[Info Box](#): I'd like more information on the activities listed above.

- ☐ Yes
- ☐ No

1. **Internships (paid or unpaid)**: short-term work placement to gain professional experience, such as a semester interning at a law office
2. **Cooperative education**: long-term work placement informed by field of study, such as a six-month placement at a business firm
3. **Service learning/community service**: learning through service experience, such as a CUNY Service Corps placement or a course with community service requirements
4. **Clinical preparation/practicum**: fulfillment of required practical experience,

such as student teaching

5. **Research/field study:** faculty-mentored research experience such as working in a lab or presenting at an academic conference

6. **Campus or university-based work and/or leadership:** on-campus work experience that involves specific training or responsibilities such as a tutoring position or elected student government position

7. **Civic engagement:** out-of-classroom experience required for successful completion of a course, such as attending a community board meeting or a museum exhibition

8. **Study abroad:** overseas experience associated with earning college credits, such as participation in study abroad program or overseas travel for a CUNY course

Which, if any, of the following academic and personal support services have you used this semester?

	Used	Did not Use
Faculty advisement	☐	☐
Academic advisement (non-faculty)	☐	☐
Tutoring services	☐	☐
Computer labs	☐	☐
Library	☐	☐
Bookstore	☐	☐
Career planning and placement	☐	☐
Health services center	☐	☐
Personal counseling service center	☐	☐

Please rate the services that you have used this semester.

The staff was knowledgeable and helpful.

	Strongly agree	Agree	Neutral	Disagree	Strongly disagree
» Faculty advisement	☐	☐	☐	☐	☐
» Academic advisement (non-faculty)	☐	☐	☐	☐	☐
» Tutoring services	☐	☐	☐	☐	☐
» Computer labs	☐	☐	☐	☐	☐
» Library	☐	☐	☐	☐	☐
» Bookstore	☐	☐	☐	☐	☐
» Career planning and placement	☐	☐	☐	☐	☐
» Health services center	☐	☐	☐	☐	☐
» Personal counseling service center	☐	☐	☐	☐	☐

There were adequate resources available to help me.

	Strongly disagree	Disagree	Neutral	Agree	Strongly agree
» Faculty advisement	☐	☐	☐	☐	☐
» Academic advisement (non-faculty)	☐	☐	☐	☐	☐
» Tutoring services	☐	☐	☐	☐	☐
» Computer labs	☐	☐	☐	☐	☐
» Library	☐	☐	☐	☐	☐
» Bookstore	☐	☐	☐	☐	☐
» Career planning and placement	☐	☐	☐	☐	☐
» Health services center	☐	☐	☐	☐	☐
» Personal counseling service center	☐	☐	☐	☐	☐

I am satisfied with the services I received.

	Strongly agree	Agree	Neutral	Disagree	Strongly disagree
» Faculty advisement	☐	☐	☐	☐	☐
» Academic advisement (non-faculty)	☐	☐	☐	☐	☐
» Tutoring services	☐	☐	☐	☐	☐
» Computer labs	☐	☐	☐	☐	☐
» Library	☐	☐	☐	☐	☐
» Bookstore	☐	☐	☐	☐	☐
» Career planning and placement	☐	☐	☐	☐	☐
» Health services center	☐	☐	☐	☐	☐
» Personal counseling service center	☐	☐	☐	☐	☐

Which of the following campus facilities have you used this semester?

	Used	Did not Use
Classrooms	☐	☐
Athletic facilities	☐	☐
Cafeteria	☐	☐
Restrooms	☐	☐

Please rate the campus facilities that you have used this semester.

The facilities were clean and well maintained.

	Strongly agree	Agree	Neutral	Disagree	Strongly disagree
» Classrooms	☐	☐	☐	☐	☐
» Athletic facilities	☐	☐	☐	☐	☐
» Cafeteria	☐	☐	☐	☐	☐
» Restrooms	☐	☐	☐	☐	☐

The facility space was sufficient to meet my needs.

	Strongly agree	Agree	Neutral	Disagree	Strongly disagree
» Classrooms	☐	☐	☐	☐	☐
» Athletic facilities	☐	☐	☐	☐	☐
» Cafeteria	☐	☐	☐	☐	☐
» Restrooms	☐	☐	☐	☐	☐

Please indicate your level of satisfaction with each of the following aspects of your college education. (Select one for each aspect.)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied
Overall academic experience	☐	☐	☐	☐	☐
Overall social experience	☐	☐	☐	☐	☐
Value of your education for the price you are paying	☐	☐	☐	☐	☐

If you could start college over, would you choose to attend your current college?
(Select one.)

- ☐ Definitely yes
- ☐ Probably yes
- ☐ Not sure
- ☐ Probably not
- ☐ Definitely not

What is the primary way you get to and from campus? (Select one.)

- ☐ Subway
- ☐ Bus
- ☐ Driving/Car pool
- ☐ Bicycle
- ☐ Walking
- ☐ Railroad (LIRR/Metro-North/NJ Transit)
- ☐ Ferry

Do you have children that you are financially supporting?

- ☐ Yes
- ☐ No

Are any children under 5 yrs old?

- ☐ Yes
- ☐ No

Do you use on-campus childcare?

- ☐ Yes
- ☐ No

I am satisfied with the services I received:

- ☐ Very Satisfied
- ☐ Satisfied
- ☐ Neither Satisfied Nor Unsatisfied
- ☐ Unsatisfied
- ☐ Very Unsatisfied

Why not?(Select all that apply.)

- ☐ My college does not offer on-campus services.
- ☐ I do not need childcare services.
- ☐ It is too expensive.
- ☐ No space was available for my child's age.
- ☐ No space was available at the time needed.
- ☐ Location is inconvenient.

The following questions ask about sensitive information. Please remember that your responses will be held confidential.

Do you have a diagnosed physical, sensory, neurodevelopmental, mental health, or other type of disability?

- ☐ Yes
- ☐ No
- ☐ Not sure
- ☐ Prefer not to respond

Have you registered with the Office of Accessibility Services on your campus?

- ☐ Yes
- ☐ No

I am satisfied with the services that I received:

- ☐ Very Satisfied
- ☐ Satisfied
- ☐ Neither Satisfied Nor Unsatisfied
- ☐ Unsatisfied
- ☐ Very Unsatisfied

Are you on a student Visa?

- ☐ Yes
- ☐ No
- ☐ Prefer not to respond

Have you used any on-campus services for international students?

- ☐ Yes
- ☐ No

I am satisfied with the services that I received.

- ☐ Very Satisfied
- ☐ Satisfied
- ☐ Neither Satisfied Nor Unsatisfied
- ☐ Unsatisfied
- ☐ Very Unsatisfied

Are you a military veteran or family member of a veteran?

- ☐ Yes
- ☐ No
- ☐ Prefer not to respond

Have you used any on-campus services for veterans?

- ☐ Yes
- ☐ No

I am satisfied with the services that I received.

- ☐ Very Satisfied
- ☐ Satisfied
- ☐ Neither Satisfied Nor Unsatisfied
- ☐ Unsatisfied
- ☐ Very Unsatisfied

Do you currently have a regular and adequate place to sleep?

- ☐ Yes
- ☐ No

In the past 12 months, how often were you worried about having enough money to pay your housing costs, such as your rent or mortgage?

- ☐ Never
- ☐ Rarely
- ☐ Sometimes
- ☐ Usually
- ☐ Always

Is there a food pantry on your campus?

- ☐ Yes
- ☐ No
- ☐ Not sure

Have you ever used the campus food pantry?

- ☐ Yes
- ☐ No

Would you use the food pantry if your college had one?

- ☐ Yes
- ☐ No
- ☐ Not sure

In the past 12 months, how often were you worried about having enough food?

- ☐ Never
- ☐ Rarely
- ☐ Sometimes
- ☐ Usually
- ☐ Always

The following questions ask about your household and background. Please remember that your responses will be held confidential.

What is the highest level of education completed by your parent/guardian with the most education? (Select one.)

- ☐ Post-graduate or professional degree (e.g., master's, doctorate)
- ☐ College degree (associate or bachelor's)
- ☐ Some college but no degree
- ☐ High school diploma or GED
- ☐ 8th grade or less
- ☐ Not sure

What is your current marital status? (Select one.)

- ☐ Single (never married, divorced, separated, widowed)
- ☐ Married/Domestic Partner

How many people live in your household, including you? (Select one.)

- | | |
|-------------------------|--------------------------|
| ☐ 1 | ☐ 5 |
| ☐ 2 | ☐ 6 |
| ☐ 3 | ☐ 7 |
| ☐ 4 | ☐ 8+ |

What is your best estimate of the total income in your household last year?
Consider income from all sources before taxes. (Select one.)

- | | |
|--|--|
| ☐ Less than \$10,000 | ☐ \$40,000 to \$49,999 |
| ☐ \$10,000 to \$14,999 | ☐ \$50,000 to \$59,999 |
| ☐ \$15,000 to \$19,999 | ☐ \$60,000 to \$69,999 |
| ☐ \$20,000 to \$24,999 | ☐ \$70,000 to \$79,999 |
| ☐ \$25,000 to \$29,999 | ☐ \$80,000 to \$89,999 |
| ☐ \$30,000 to \$34,999 | ☐ \$90,000 to \$99,999 |
| ☐ \$35,000 to \$39,999 | ☐ \$100,000 or higher |

LaGuardia Community College would like to ask you a few questions about paying for college.

Are you aware that LaGuardia has a payment plan for your college tuition?

- ☐ Yes
- ☐ No

What are your plans to meet the financial gaps that Pell and TAP doesn't cover?

The City Tech Student Government Association would like to know your level of agreement with each of the following statements:

	Strongly agree	Agree	Neutral	Disagree	Strongly disagree
1. The City Tech website is useful in obtaining information.	☐	☐	☐	☐	☐
2. I find the student email system to be accessible.	☐	☐	☐	☐	☐
3. Wi-Fi is available and accessible in Namm Hall.	☐	☐	☐	☐	☐
4. Wi-Fi is available and accessible in the Mid-Way Building.	☐	☐	☐	☐	☐
5. Wi-Fi is available and accessible in the Voorhees Hall.	☐	☐	☐	☐	☐
6. The library hours should be extended during mid-term and final weeks.	☐	☐	☐	☐	☐
	Strongly agree	Agree	Neutral	Disagree	Strongly disagree
7. Electronic open-book sources/free textbooks are available.	☐	☐	☐	☐	☐
8. Academic advisement in New Student Center (N-104) is helpful.	☐	☐	☐	☐	☐
9. I would utilize tutoring during the evenings.	☐	☐	☐	☐	☐
10. I would utilize tutoring during the weekends.	☐	☐	☐	☐	☐
11. I am satisfied with the overall cleanliness of the campus.	☐	☐	☐	☐	☐
12. I would participate in student activities if there were more offerings.	☐	☐	☐	☐	☐
	Strongly agree	Agree	Neutral	Disagree	Strongly disagree
13. I would like to have more opportunities to associate with students/faculty of my cultural identity.	☐	☐	☐	☐	☐
14. Computer support of CUNYFirst on campus is effective.	☐	☐	☐	☐	☐
15. Support of CUNYFirst by phone is effective.	☐	☐	☐	☐	☐
16. City Tech's social media is effective in communicating its	☐	☐	☐	☐	☐

Thank you! You have completed the Student Experience Survey. We would like to ask you for another minute of your time in an effort to improve future surveys and understand your college experience. Please enter any additional comments or concerns you would like to share below:

Submit Page

Thank you again for completing the Student Experience Survey!

Please click the "Submit" button below to submit your survey.

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